

Hello!

We're thrilled you could join us on our mission to create a more comfortable bedtime for you and your sounds. We'll be releasing new products and features to better help our community, so come join us on the links below.

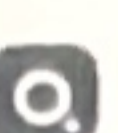
The Dusker Team

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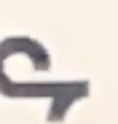
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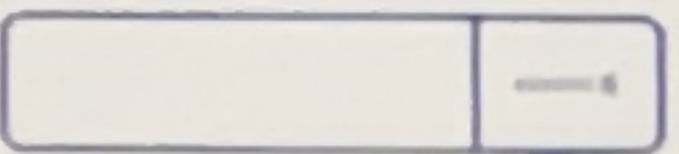
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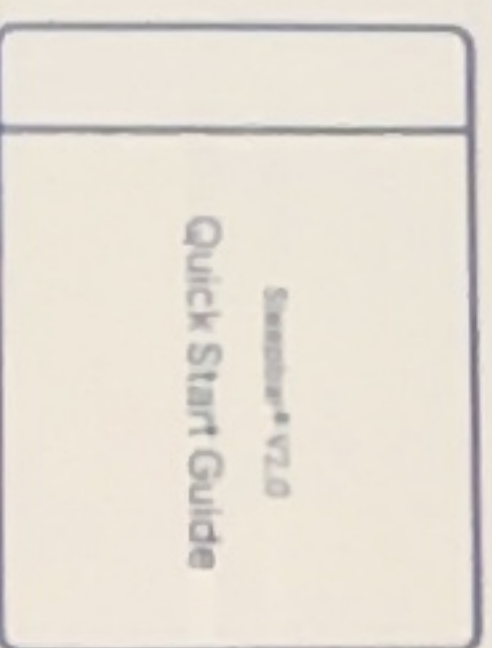
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What's in the box?

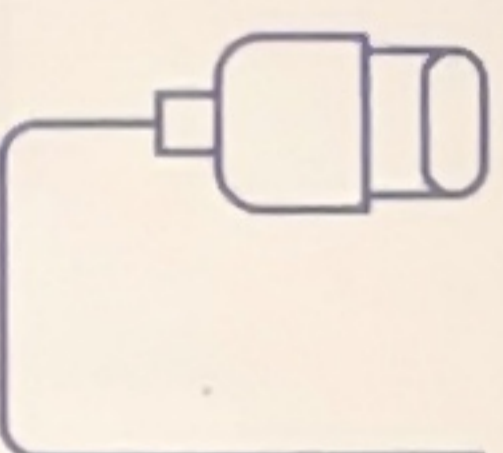
Sleepbar V2.0



Quick Start Guide



Usb-C
Charging Cable

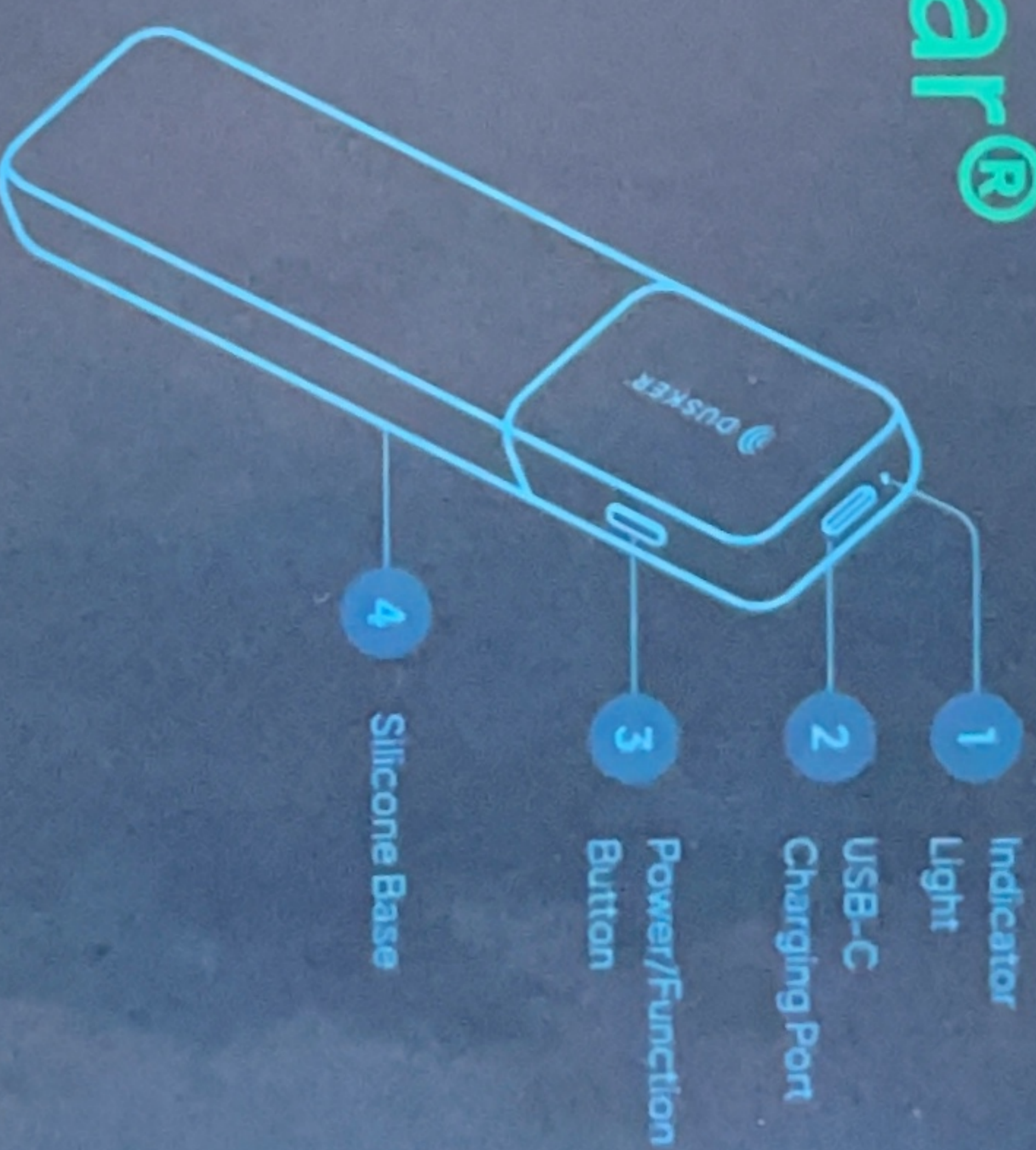


Carry Case



Your Sleepbar®

It's simple.
We designed it that way.



How to Connect To Sleepbar

- 1 Hold the Power Button for 3 seconds until you see the Indicator Light flashing **Blue and Red**.
- 2 Go to the Bluetooth Settings of your smartphone or tablet and connect to the device named "**SLEEPBAR**".
- 3 When paired, place your Sleepbar® under your pillow directly beneath your ear (see next page for further info).
- 4 Play the sounds you love.
- 5 To switch off, simply hold the power button for 3 seconds.



Connecting to Dusker Audio and tuning your device

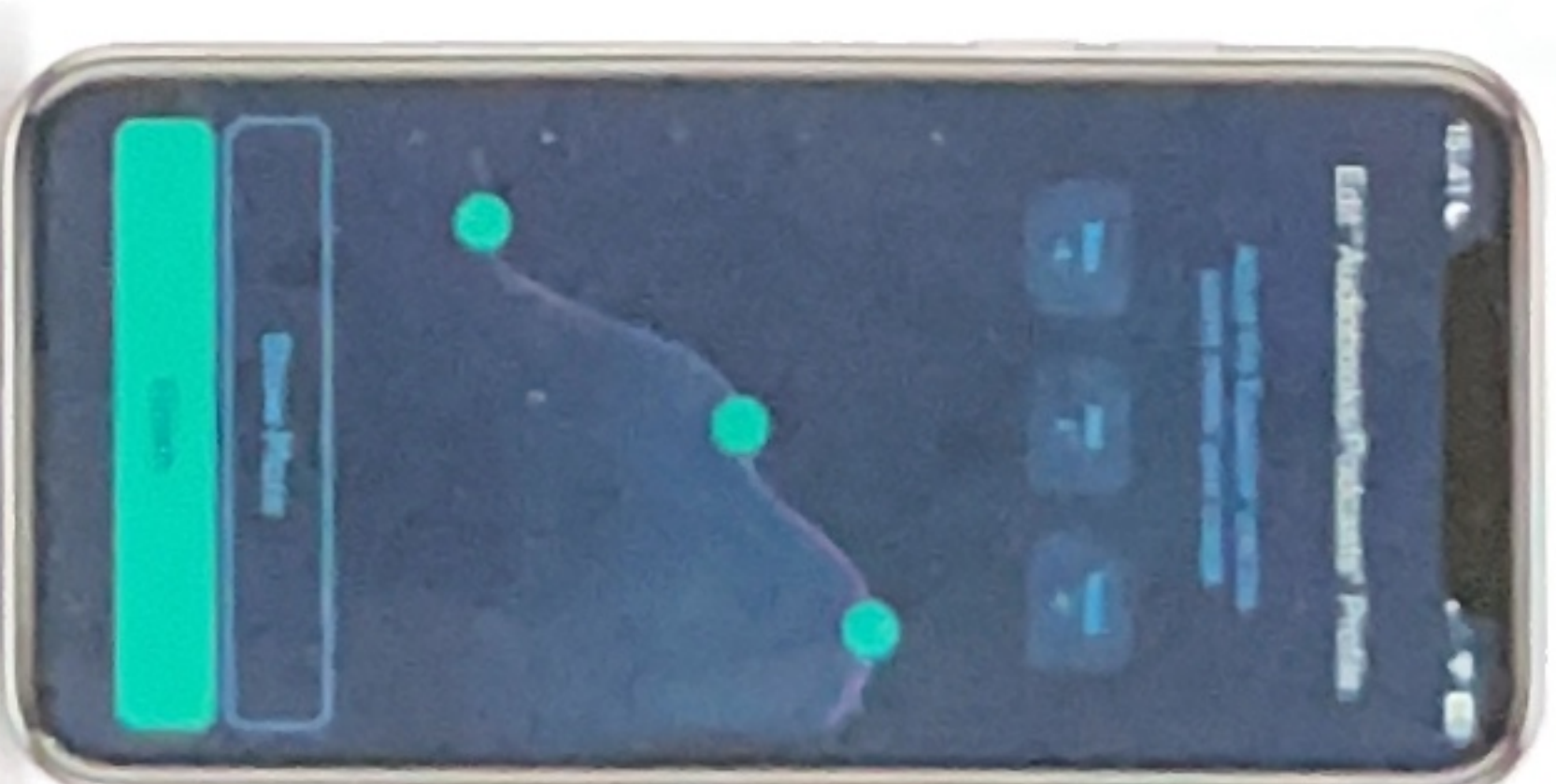
Every pillow is different, and so every Sleepbar needs to sound different. If the sound quality isn't quite right, "**Dusker Audio**" can be used to "tune" your Sleepbar to your pillow.

It's available on iPhones Running IOS 16 onwards, or Android Phones running Android 10 onwards.

- 1 Connect to Sleepbar via your phones Bluetooth settings.
- 2 Open the Dusker Audio app and follow the instructions until you reach your dashboard.
- 3 Long press the sound profile you'd like to tune and tap "Advanced Adjust".
- 4 Slide the bars while listening to your sleep sounds to adjust the quality.

TIP: To reduce muffled sound, simply reduce bass, and increase the mid and treble. Play around with this while listening to a podcast until it sounds just right.

Tapping "**Show More**" at the bottom of the equaliser screen shows the full EQ. It's great for advanced users.



How to Position your Sleepbar



Correct

If you use multiple pillows, Sleepbar should be placed under the pillow that is in contact with your head.



Incorrect



Correct

First place your ear against the pillow, then adjust the Sleepbar so it's directly underneath your ear.



Incorrect

Using the Shutdown Timer

Sleepbar® features a built in shut down timer that can be used without the app. It has three options, **30, 60 or 90 minutes**. It can also be set via the Dusker Audio App to any specific number of minutes.

30 minutes

Double tap the power button, 1 beep indicates that the timer is active.

60 minutes

Double tap again. 3 beeps indicates that the timer is active.

90 minutes

Double tap again. 3 beeps indicates that the timer is active.

Double tapping for a fourth time will cycle the timer back to **30 minutes**.



Controlling the Timer from the Dusker Audio App

The Shutdown Timer can also be set from within the **Dusker Audio App**.

Look for the **"Timer Mode"** option on your device's homepage within the app.

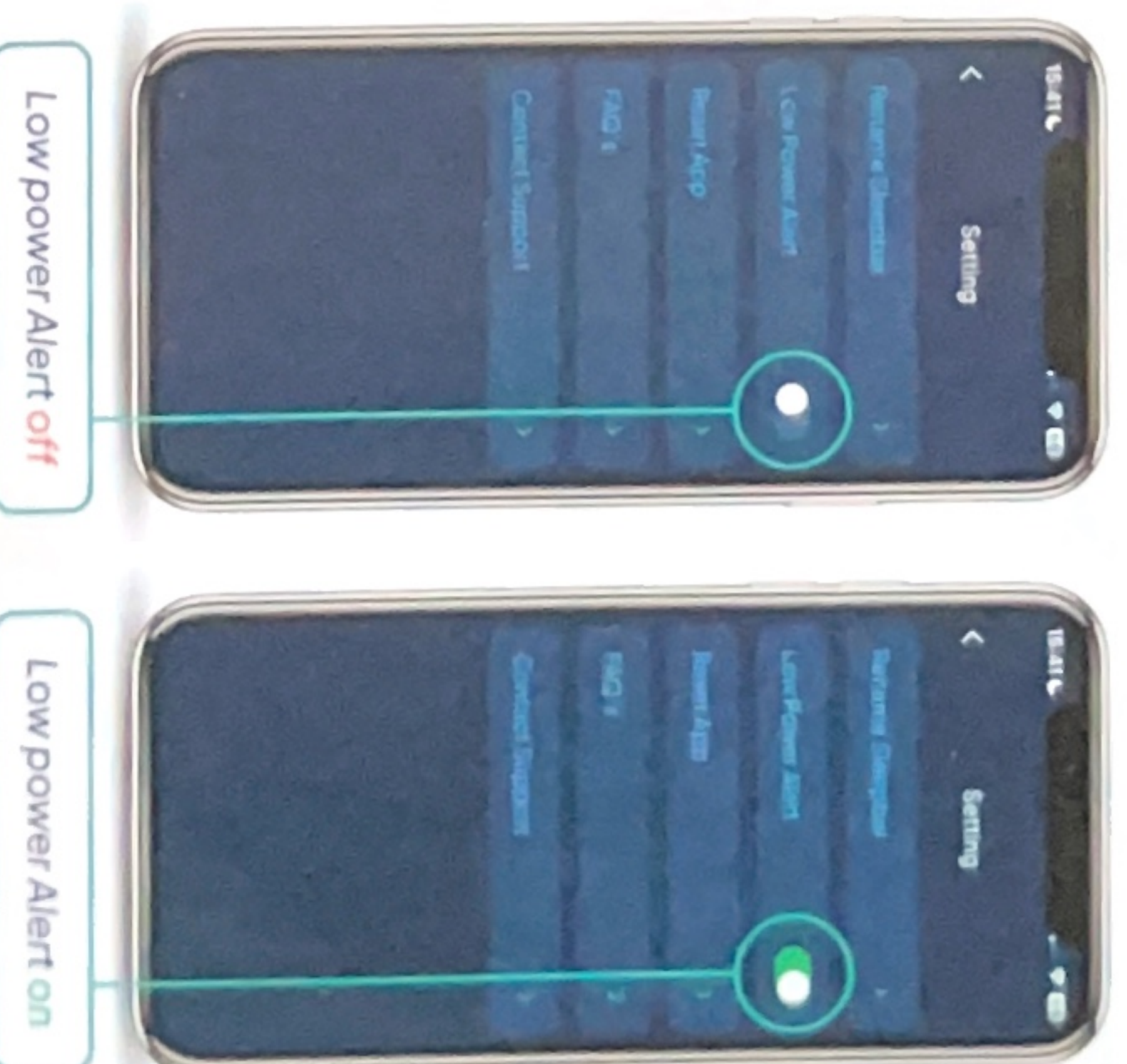


How to Disable the Low Battery Alert

You may notice that your device makes a sound to notify you that your battery is low.

To disable this, head into the **Dusker Audio App** and toggle the option for **"Low Power Alert"**.

This will disable the system sound so you aren't disturbed.



Common Problems and How to Fix Them

Here are a few problems you may face with your Sleepbar®.

For a full set of help guides, please consult our help center by scanning the QR code below.

If you believe your device is not functioning correctly,

please contact us at hello@dusker.com and a member of the team will assist.



Problems with Power

Sleepbar Won't Charge

Check that the charging cable you're using is working by plugging it into another USB-C enabled device.

Sleepbar Won't Turn On

Please put the Sleepbar® on charge for at least 60 minutes, then try again.

Problems with Connection

I Can't Find The Sleepbar In My Bluetooth Settings

Check the device is powered on and searching. You should see the indicator light flashing blue and red.

Sleepbar Won't Connect To My Mobile Device

If the indicator light is only flashing blue, this means it is currently connected to another nearby device. Please disconnect from other devices, or move out of range and try again.

If the indicator light is flashing blue and red, but will not connect, try "forgetting" the Sleepbar® in your bluetooth settings, then reconnecting as normal.

Problems with Sound

Muffled Sound

Please check your Sleepbar® is positioned correctly, as shown on **page 4**. Download the Dusker Audio App, and make adjustments to the equalizer of the device (further info can be found at help.dusker.com).

If using a thick or foam pillow directly above the Sleepbar®, try it again with a thinner pillow.

Clicking Or Distorted Sound

Turn down the volume of the Sleepbar®. Download the Dusker Audio App, and reduce the bass frequencies of your Sleepbar® using the equalizer. This usually fully solves this issue.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the users authority to operate the equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with communications, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio / TV technician for help.

Warning Statement

The device has been evaluated to meet general R exposure requirements. The device can be used in portable exposure conditions without restrictions.

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Safety Warnings

Please hold onto these instructions and read all safety warnings before use. Failure to follow instructions may result in harm.

Cautions

- Only use attachments/accessories specified by the manufacturer.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as the power-supply cord or plug is damaged, does not operate normally, or has been dropped.
- This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.
- Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorised changes to this product.
- Use this product only with an agency-approved power supply that meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire, or the like).
- The product label is located on the strap and the bottom of the product.

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Environmental Disposal

This product must not be discarded as household waste and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling help protect natural resources, human health, and the environment. Don't attempt to remove the rechargeable lithium-ion battery from this product. Please dispose of used batteries properly, following local regulations. Do not incinerate.

Disclaimers

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Sleepbar® v2.0 Limited Warranty Policy

Warranty Duration: This warranty is valid for 1 year from the date of purchase.

What Is Covered: Defects in Materials and Workmanship: If your speaker stops working or shows any defects due to the materials used or the way it was made, we've got you covered.

Normal Usage: This warranty applies when you use the speaker as intended, in normal conditions.

What is Not Covered: Accidental Damage - any damage caused by accidents or misuse, like dropping or immersing in water, isn't covered. Unauthorized Modifications: If the speaker is altered or repaired by anyone not authorized by us, the warranty won't apply. Wear and Tear: Normal wear and tear from everyday use isn't covered.

What We Will Do: If your Sleepbar v2.0 has a problem under this warranty, we will either repair it, replace it with a refurbished one, or offer a refund of the purchase price at our discretion.

How to Make a Claim: Reach out to our customer support team with proof of purchase and a description of the issue. We will determine that the issue is likely covered by this warranty and provide you with instructions on how to send the speaker to us for repair.

Other Conditions: This warranty gives you specific rights which may vary from other warranties. You may also have other rights which vary from state to state. This warranty is only valid for the original purchaser and is not transferable.